



[fuelup@simplyfoods.ca](mailto:fuelup@simplyfoods.ca)

604-620-5474

7621 Vantage Way Delta, BC

# Welcome to Fuel Up!

The Fuel Up! Lunch Program has been supplying lunches since 2019! We are here to offer your children healthy and nutritious meals at school. Fuel Up offers affordable and nutritious lunches that are made fresh daily. Entrées include a protein, starch, and vegetable component to ensure students receive a balanced meal at school. Vegetarian and Gluten Free dishes are offered daily. All items are nut and seafood free.

Visit [simplyfoods.ca](https://www.simplyfoods.ca) to learn more about us and the Fuel Up program!

**Get Started** →

# 1

## Create Account

1. To create an ordering account, visit [abby.ahotlunch.ca/login](http://abby.ahotlunch.ca/login)
2. Select 'Click Here' to create an account
3. Fill in parent information
4. On the left panel, select 'Children'
5. Located at the top right corner, click 'Add Child'
6. Enter your child's full name, grade, and class division
7. Campus code is listed on the home page.
8. Save your child's profile



# 2

## Place Order

1. Sign into your account and click 'Order'
2. Select the child you are ordering for
3. Select the month you are ordering for
4. Select your order from the calendar
5. Submit order and click 'Pay Invoice' (A confirmation email is sent automatically. If you did not receive an email, log in to ensure your order has been paid for.)
6. If you've deposited credit to your account, click 'Pay Invoice' and select 'Use Available Credit' to confirm payment. (A order confirmation will be automatically emailed.)

## FAQs

Q: When is the deadline to order/cancel?

A: All orders must be submitted two days before delivery at noon. For example, Monday's order must be placed by Saturday at noon. It is the same deadline for cancellations.

Q: My child is unwell, can I cancel the day of delivery?

A: We accept email cancellations up to 8am on the day of delivery. Please email us at [fuelup@simplyfoods.ca](mailto:fuelup@simplyfoods.ca). If passed deadline, please notify the school on your child's absence and arrange to pick up your child's lunch before the end of the day.

Q: How do I know my order was confirmed?

A: If the order is successfully placed, there will be a green bar at the top stating "Payment Successful" and an email confirmation will be sent. Occasionally, orders are left unpaid and pending in the shopping cart and the order will not be delivered.

Please email [fuelup@simplyfoods.ca](mailto:fuelup@simplyfoods.ca) or call us at 604-620-5474 if you have any questions- We'd be happy to help!

